

Frequently asked questions for Cambridge International Examinations candidates

- **How can I access my result?**

You can access your results online at http://bangladesh.exams.britishcouncil.org/result_cie.php

- **When can I get the statement of result/hardcopy/provisional result?**

It takes around 2 to 3 weeks to receive the statement of result. School candidates will collect it from their respective schools. Results for private candidates will be sent by British Council to their home addresses through courier.

If you are a private candidate and do not receive your provisional result within 3 weeks, please call us at **+880 9666773377**

In the Statement of Result (SOR) the candidate gets the respective grades and the Percentage of Uniform Mark. However, the core marks are not mentioned in the SOR.

- **Can I get a printed copy of my result that would help in applying for admission? The online result page does not prove to be official?**

Unless you get the provisional result, British Council cannot provide any official document to support your admission. If your desired institute acknowledges the printed copy of the online result then you can do so. But British Council will not be able to attest or authorize that document, if required.

- **How can I request for an amendment if there is any mistake in the SOR?**

Candidate must ensure that there is no mistake in the statement of result. If there is any correction required in the Statement of Result, then the candidate must send a mail to British Council at bd.enquiries@britishcouncil.org with attached scanned copy of his/her SOR and Passport. After we receive the mail, we will forward the amendment request to the CIE Exams Board so that the final certificate comes with the corrected information.

- **What shall I do if my SOR is lost?**

For CIE there is no option to recover the lost statement of result. You have to wait for your original certificate.

- **How do I request for rechecking or remarking if I am not satisfied with my result?**

If candidate is not satisfied with the result, s/he can apply for Enquiry about Results (EAR) at the British Council Fuller Road office. Please note that you can only apply for EAR only for those subjects which do not contain any course work. The deadline for application of EAR is

Tuesday, 12 September 2017.

After the application, where an EAR leads to a change in grade, then the EAR application board fee will be refunded after deduction of the local fees.

Required steps to apply for EAR

Completed EAR form should be signed by the candidate available in British Council website and pay required fees in SCB as per the chosen EAR service. The fees structure can be downloaded from http://bangladesh.exams.britishcouncil.org/result_cie.php

- **How can I get my CIE certificates?**

All GCE O-level & A-level certificates are issued within two months after the publication of the session's Provisional Statements of Result. As soon as the certificates are ready to be delivered, the private candidates will be informed via email while the school candidates will get notification from their respective schools.

For school candidates, the certificates are forwarded to the respective centre/school for distribution. For private candidates, the candidate her/himself should collect from Fuller Road British Council. Candidate must come to collect the certificate on his/her own along with his/her original Statement of Entry or the original passport and candidate number.

- **Can certificate information be amended at the request of a school or candidate?**

Certificates are issued in the name of the candidate at the time the award is made. Replacement certificates will not be provided to accommodate a subsequent name change. We will consider requests to correct minor errors in the spelling or appearance of the name, or to correct a date of birth. Requests for this service must be made within 12 months from the date of issue of the original certificate. In such cases the recommended process is that the candidates must make the amendment request after getting the SOE or SOR. If any candidate missed this step, then-

- S/he has to write an application to the Exams Services Officer about the required change
- Attach the photocopy of the certificate and passport Mention the contact number end of the application
- Pay required fees per certificate along with the original certificate

- **Can Cambridge send my results directly to a university?**

Candidates who need their results sent directly to a university or other institution can apply to British Council for a Certifying Statement. This is an official copy of results, which can be sent to any address specified on the application form.

CSOR is the process of sending results directly from board to the university. Candidates can request for this service in the following ways –

- Complete the prescribed form of CSOR (collected from British Council)
- Attach the photocopy of valid passport (mandatory)

Fees imposed for each certificate; for more than one its need to be calculated.