

For further information related to any of our services please see the table below and send an e-mail back to us writing **only** the 'Code' in the e-mail body. Our e-mail address is bd.enquiries@britishcouncil.org.

Service type	Service information	Codes (Please write any of the following codes in the e-mail body)
IELTS Exam	Registering for an IELTS exam	IELTS101
	Sending IELTS result to different universities	IELTS102
	Sending IELTS scores electronically to different universities	IELTS103
	Getting IELTS Schedule	IELTS104
	Viewing IELTS result online	IELTS105
	Transferring IELTS to another date	IELTS106
	Applying for a refund	IELTS107
	Getting IELTS scores rechecked	IELTS108
	Authorising someone to collect your IELTS TRF on behalf of you	IELTS109
	Applying for IELTS Test Report Form after two months of the exam	IELTS110
	Getting IELTS online practice materials	IELTS111
	Getting IELTS schedule online	IELTS112
Edexcel Exam	Sending Edexcel certificates to different universities	Edexcel201
	Applying for Edexcel lost certificate	Edexcel202
Cambridge Exam	Sending Cambridge certificates to different universities	CIE301
	Applying for Cambridge lost certificates	CIE302
English Course	English course information	TC401
Library information	Library membership information	LIB501
ACCA exam	ACCA exam information	ACCA601