

Frequently asked questions for School Exams Candidates appeared under UK boards – Pearson Edexcel and Cambridge Assessment International Education

How can I access my result?

Pearson Edexcel

- Private candidates: Your results will be sent to your registered email address on the official results release day.
- School candidates: Please collect your results directly from your respective school.

Cambridge

- Private candidates: You can access your results online through the Cambridge Results website: <https://myresults.cie.org.uk/cie-candidate-results/login>
Your username and password will be sent to you by a "No Reply" email before the results release date.
- School candidates: Please contact your respective school to obtain your results and any login credentials or result information provided by the school.

OxfordAQA

- School candidates: Please contact your respective school to obtain your results.

When can I get the statement of result/hardcopy/provisional result?

Statements of Result are generally available within 3 to 4 weeks after the results are released.

- School candidates should collect their Statement of Result from their respective schools.
- Private candidates will receive their Statement of Result at their registered address via courier arranged by the British Council.

If you are a private candidate and have not received your Statement of Result within four weeks of the results release date, please contact us at **+880 9666773377**.

Can I get a printed copy of my result that would help in applying for admission? The online result page does not prove to be official?

The British Council cannot issue any official confirmation or supporting document before the Statement of Result is released.

If your intended institution accepts a printed copy of your online results, you may use it for admission purposes. However, please note that the British Council cannot certify, attest, or authenticate printouts of online results.

How can I request for an amendment if there is any mistake in the SOR?

Candidates are advised to carefully review their Statement of Result upon receipt.

If any correction is required, please email info.bd@britishcouncil.org with:

- A scanned copy of your Statement of Result (SOR)
- A scanned copy of your passport

Upon receiving your request, the British Council will forward it to the relevant examination board so that the corrected information can be reflected on your final certificate.

– **How do I request for rechecking or remarking if I am not satisfied with my result?**

If you are dissatisfied with your results, you may apply for an Enquiry About Results (EAR) service.

Information about available EAR services, deadlines, and fees can be found here:

<https://www.britishcouncil.org.bd/en/exam/igcse-school/results/retakes-remarking>

Please note:

- EAR services are only available for eligible subjects that do not include coursework components.
- Applications must be submitted before the published deadline.
- If an EAR results in a change of grade, the EAR fee will be refunded.

Steps to apply for EAR

1. Complete the online EAR application form available on the British Council website.
2. After submitting the form, you will receive payment instructions and a payment link via email.
3. Make the payment using the correct application reference number provided in the email for the respective subject.

– **How can I get my certificates?**

Certificates are typically issued within two months of the release of the session's Statements of Result.

- Private candidates will be contacted by the courier service for delivery. Certificates will be delivered using a secure OTP verification process. Please do not share the OTP until you have physically received the package.
- School candidates should contact their respective schools regarding certificate collection.

– **Can certificate information be amended at the request of a school or candidate?**

Certificates are issued using the candidate details held by the examination board at the time the award is made. Replacement certificates cannot be issued to accommodate a later name change.

However, corrections may be considered for:

- Minor spelling errors in the candidate's name
- Formatting or appearance issues in the name
- Date of birth corrections

Requests must be submitted within 12 months of the original certificate's issue date.

Candidates are strongly advised to request any corrections after receiving their Statement of Entry (SOE) or Statement of Result (SOR). If this step is missed and the certificate has already been issued, the candidate must apply directly to the relevant examination board for a replacement certificate through the board's website.

☐ **Can the board send my results directly to a university?**

Yes. Candidates who require their results to be sent directly to a university, educational institution, or other organization can request this service through the relevant examination board's website. Applicable fees and requirements will be determined by the examination board.